

TOWN of CEDARBURG

ANNUAL PERFORMANCE SURVEY 2014

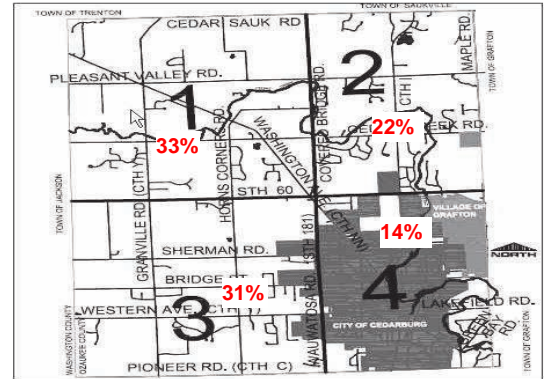


Complete Below or Online: <https://www.surveymonkey.com/s/2014PerformanceSurvey>

The Town is dedicated to providing efficient and high quality services. This survey gives you an opportunity to provide anonymous feedback that will help us to

- 1.) What is your gender? Male 51% Female 49%
- 2.) What is your age? 18-24 0% 25-34 2% 35-44 13%
45-54 21% 55-64 28% 65-74 26% 75+ 10%
- 3.) How many children under the age of 18 live in your home?
0 70% 1 10% 2 13% 3 5% 4+ 2%
- 4.) How do you receive info on Town issues? Check all that apply.
News Graphic 60% Journal Sentinel 22% Town Newsletter 68%
Town website 40% Town e-Notify 76% Public meetings 9%
Word of mouth 31% CedarburgTV 4% Town Facebook 5%
Town Twitter 1% MyCedarburgOnline 15%

5.) Circle the number where you live.



6.) How do you rate the following Town services? Please check one for each service listed.

	Excellent	Good	Fair	Poor	No Opinion
Trash Collection	64%	31%	3%	0%	1%
Recycling	38%	33%	11%	11%	7%
Road Maintenance	14%	55%	22%	8%	1%
Ditch Maintenance	13%	48%	24%	7%	8%
Snow/Ice Removal	29%	52%	12%	4%	2%
Recreation	18%	34%	8%	1%	40%
Park Maintenance	19%	39%	4%	1%	37%
Brush Chipping	12%	24%	8%	4%	53%
Building Inspections	8%	19%	7%	2%	64%
Constable	7%	16%	2%	4%	71%
Elections	48%	43%	2%	1%	7%
Property Assessment	9%	43%	25%	3%	19%
Other Town Hall Services	17%	44%	4%	2%	33%

Comment/Road in Need of Repair: _____

7.) Please rate the Town on the following:

	Excellent	Good	Fair	Poor	No Opinion
Quality of info provided on policies/services	32%	54%	7%	1%	6%
Town website (user friendliness)	27%	48%	7%	1%	17%
E-Notify (content & timeliness)	52%	33%	2%	1%	13%
Town Newsletter	41%	47%	5%	1%	5%
Recreation Opportunities	21%	33%	8%	1%	37%
Welcoming citizen involvement	17%	30%	12%	5%	37%

8.) Have you watched CedarburgTV, the Town's government access channel, in the past twelve months?

Yes, I've watched CedarburgTV 21% No, I haven't watched CedarburgTV 80%

9.) How likely or unlikely are you to recommend living in the Town to someone who asks?

Very Likely 78% Somewhat Likely 18% Somewhat Unlikely 1% Very Unlikely 1% No Opinion 2%

10.) General Comments: _____

Thank You For Completing This Survey! Please Return to Town Hall by September 19th.